



Minnesota Board of Dentistry

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March 13th, 2018

Kristin Eichten
VSI Facility Solutions
11751 Troy Lane North
Maple Grove, MN 55369

Dear Ms. Eichten,

I contacted you last week to schedule a project to get a cubicle panel moved. You were very responsive and accommodating to our request. The technician that you sent out, Matt Day, arrived only to determine that we did not have what he needed to do the job. I thought he might have to come back another day because I did not have the needed hardware on site. Instead, he went out of his way to get what he needed to complete the work the same day and in a timely manner. I see this as going beyond to be accommodating to the customer and I greatly appreciate it, as I have a staff member that eagerly wants to move into that cubicle. I will be contacting your company in the future when I need these types of services. Thanks so much!

Sincerely,

Bridgett Anderson LDA, MBA
Executive Director